Supplier Questionnaire



Supplier Na	ame / Address		Busines	ss:		
			DUNS-I	No.:		
			Tax-ID	<u> </u>		
			Sales T	ax-ID:		
			E-Mail:			
			www:			
			Phone:			
			E-Mail 1 Purcha			
			Pulcila	se. <u> </u>		
Responsibl	e Person (Name/F	unction):			Date:	
Signature:						
Number of	Employees:					
Number of	Employees in QM	/ QA:				
Contacts	Senior Management	Sales	Engineering	Production	Logistics	Quality Manage- ment
Name:						
Phone:						
Fax:						
E-Mail:						
			•			•
Main	Products	Main C	ustomers	Impo	ortant Technol	ogies
Financial A	1					
Financial Ins						
SWIFT-Code	:					
IBAN No.:						
Conditions	of Purchase					
Conditions o	f Payment:					
Conditions o	f Delivery:					
	vides Construction:	•	□ yes		□ no	
Supplier pro		ctc.	□ yes (attach	ed)	□ no	
	ption Certificate Exi	313.	yes (attach			

Supplier Questionnaire



2 Finance Data

2.1	Turnover last 3 Years [T€]		2.2	Invest last 3 Years [T€]	
	Current Year (Plan)			Current Year (Plan)	

2.3	Insurances	available	not available	Coverage [T€]
	Business Interuption			
	Product Leability			
	Product Recall			

3 General

	Questions		wers
3.1	Do you have Internet Access (Web-Adress / E-Mail Account)?	□ yes	□ no
3.2	Do you provide a training program for your employees?	□ yes	□ no
3.3	What is the percentage of hired staff in your serial production?		
3.4	Do you provide an efficient continuous improvement process?	□ yes	□ no
3.5	Which language are you able to use for daily business communication?	☐ German ☐ English ☐	

	Notes / Comments:
	
_	

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 2 of 8

Supplier Questionnaire



4 Quality Management

	Questions	Answers				
4.1	Do your company have a certified Quality Management System? → if "yes", the questions from 4.2 are omitted, if "no" please continue with question 4.1.5	□ yes	□ no			
	4.1.1 If yes: According to which standard?*	☐ ISO 9001 ☐ IATF 169- ☐ VDA 6				
	4.1.2 If yes: Who is you certification body?					
	4.1.3 If yes: Has your quality management system been evaluated by customers?	□ yes	□ no			
	4.1.4 If yes: By which customer and what was the result?					
	4.1.5 If not: Does your company have plans for a certification?	☐ yes when:	□ no			
	4.1.6 If yes: According to which standard?	☐ ISO 9001 ☐ IATF 169- ☐ VDA 6				
4.2	Does your company have and maintain a quality management system?	□ yes	□ no			
	4.2.1 If not: Does your company have plans for the implementation of a quality management system?	☐ yes when:	□ no			
4.3	Has your company defined an authorized person for QM?	□ yes	□ no			
4.4	Does your company identify special characteristics for products / processes?	□ yes	□ no			
4.5	Does your company work with production control- and inspection plans?	□ yes	□ no			
4.6	How does your company identify and evaluate process risks, e.g. by using FMEA?					
4.7	Does your company apply the automotive-specific initial sampling procedure acc. to VDA (PPF) or AIAG (PPAP)?	□ yes	□ no			
4.8	Does your company work with Statistic Process Control (SPC)?	□ yes	□ no			
4.9	Does your company have an incoming goods inspection?	□ yes	□ no			
4.10	Does your company have a serial product inspections?	□ yes	□ no			
4.11	Does your company have a final goods inspection?	□ yes	□ no			
4.12	Does your company systematically identify scrap and rework parts?	□ yes	□ no			
4.13	Does your company regularly evaluate scrap and rework parts?	□ yes	□ no			
4.14	Does your companysystematically define and evaluate failure costs?	□ yes	□ no			
4.15	Does your company have targets for product and process quality?	□ yes	□ no			
4.16	Does your company systematically monitor measuring and testing equipment?	□ yes	□ no			
	* Please send the corresponding proofs in one pdf-document ("year"_"company"_"qm").					

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 3 of 8

Supplier Questionnaire



5 Internal Quality Audits

	Questions		wers
5.1	Does your comapny carry out regular internal quality management audits?	□ yes	□ no
5.2	Does your company carry out regular internal process audits?	□ yes	□ no
5.3	Does your company carry out regular internal product audits?	□ yes	□ no
5.4	Does your company initiate corrective measures from audits and is their effectiveness assessed?	□ yes	□ no

6 Mangement of Customer Quality Claims

	Questions		swers
6.1	Does your company systematically record customer quality claims?	□ yes	□ no
6.2	Does your company work with the 8D-method for problem solving?	□ yes	□ no
6.3	Does your company use external service providers to support the trouble shooting, e.g. for immediate measures?	□ yes	□ no

7 Environmental and Energy Management

	Questions	Ans	wers
7.1	Does your company provide a certified Environmental- or Energy Management System? → if "yes", the questions from 7.2 are omitted, if "no" please continue with question 7.2	□ yes	□ no
	7.1.1 If yes: According to which standard?*	☐ EG regula Nr. 1221/2 ☐ ISO 1400 ☐ ISO 5000	2009 (EMAS III))1
	7.1.2 If yes: Who is your certification body?		
	7.1.3 If not: Does your company have plans for a certification?	☐ yes when:	□ no
	7.1.4 If yes: According to which standard?	☐ EG regulation Nr. 1221/2009 (EMAS IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	
	7.1.5 Does your company have a written environmental protection or energy policy?*	□ yes	□ no
7.2	Does your company incorporate environmental protection and energy management in the quality- or occupational safety management system?	□ yes	□ no
7.3	For waste disposal service providers: Is your company certified in accordance with the waste disposal company ordinance?*	□ yes	□ no
7.4	For laboratories, EHG companies, testing institutes, experts, etc.: Are you verifiably qualified for the work to be carried out? (e.g. WHG specialist company, accreditation, certificate of expertise, etc.)	□ yes	□ no
7.5	Does your company regularly check vompliance with legal regulations on environmental protection and energy law?	□ yes	□ no

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 4 of 8

Supplier Questionnaire



7.6	Does your company perform audits for environmental protection and energy efficiency measures?	yes	no
7.7	Does your company regularly examine the environmental impact and potential for increasing energy?	yes	no
7.8	Does your company follow written procedures for environmental protection as well as when dealing with energy?*	yes	no
7.9	Does your company document environmental protection and energy efficiency measures and their results?	yes	no
7.10	has your company defined targets for improving environmental protection and energy efficiency and documented their fulfillment?	yes	no
7.11	Does your company regularly inform or instruct the employees on the subject of environmental protection and energy efficiency?	yes	no

8 Safety Management

	Questions		Answers
8.1	Does your company provide a certified Health & Safety Management System acc. to ISO 45001?* → if "yes", the questions from 8.2 are omitted, if "no" please continue with question 8.2	□ yes	s 🗆 no
	8.1.1 If yes: Who is your certification body?		
	8.1.2 If not: Does your company have plans for a certification?	□ yes	S □ no
	8.1.3 Does your company have a written occupational health and safety policy?*	□ yes	s 🗆 no
8.2	Is the occupational safety management integrated?	□ yes	s □ no
8.3	Does your campany regularly check compliance with statutory health and safety regulations?	□ yes	s 🗆 no
8.4	Has your company defined an authorized person for occupational health and safety?	□ yes	s 🗆 no
8.5	Are your employees looked after by a company doctor?	□ yes	s □ no
8.6	Does your compay carry out regular risk assessments and documents them?	□ yes	s 🗆 no
8.7	Does your company provide regular occupational safety instructions for the employees?	□ yes	s 🗆 no
8.8	Does your company carry out regular audits or inspections on occupational safety?	□ yes	s 🗆 no
8.9	Are your employees trained in occupational safety? (specialist for occupational safety, qualified persons for machine safety, etc.)	□ yes	s □ no
8.10	Does your company have a written occupational health and safety policy?	□ yes	s 🗆 no

^{*} Please send th corresponding proofs in **one** pdf-document ("yeae"_"company"_"am").

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 5 of 8

^{*} Please send the corresponding proofs in **one** pdf-document ("year"_"company"_"umem").

Supplier Questionnaire



9 Corporate Social Responsibility (CSR) / Sustainability Management

	Questions	Ansv	wers
9.1	Does your company have a responsible person for CSR / sustainability?	yes	□ no
	9.1.1 If yes: Please specify contact person (Name, Email)		
9.2	Does your company publish a CSR / sustainability report?	yes	□ no
9.3	Does your company have a code of conduct?*	yes	□ no
9.4	Has your company carried out CSR / sustainability audits in your company so far?	yes	□ no
	9.4.1 If yes: Which ones?		
9.5	Does your company have a policy statement on respect for human rights?*	yes	□ no
9.6	Has your company defined CSR / sustainability requirements for suppliers?	yes	□ no
	9.6.1 If yes: Does your company activelye communicate this tot he suppliers?	yes	□ no
9.7	Does your company have a procedure for evaluating suppliers based on CSR / sustainability criteria?	yes	□ no
9.8	Does your company determine a carbon footprint (Corporate Carbon Footprint) for your company?	yes	□ no
9.9	Does your company determine the carbon footprint (Product Carbon Footprint PCF) for one or moreproducts that you supply to us?	yes	□ no
	9.9.1 If yes: For which products do you determine the PCF?		
9.10	Does your company have defined targets for reducing CO ₂ emissions?*	yes	□ no
9.11	Does your company use a method to identify and monitor compliance with legal and regulatory requirements for the products you produce?	yes	□ no
9.12	Does your company oblige the suppliers to comply with legal and official requirements for the products?	yes	□ no

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 6 of 8

^{*} Please send the corresponding proofs in **one** pdf-document ("year"_"company"_"csr").

Supplier Questionnaire



10 Logistics

Questions		Answers	
10.1	Can your campany receive calls via dial-up DFÜ?	□ yes	□ no
10.2	Does your company work with a PPS system?	□ yes	□ no
10.3	What delivery conditions does your company work with?	☐ delivery ex works☐ home delivery☐ store house	
10.4	Does your company have your own carriers?	□ yes	□ no
10.5	Does your company procure packaging materials yourself?	□ yes	□ no
10.6	Does your company have a carrier account?	□ yes	□ no
10.7	Does your company work acc. to the fist in – first out principle?	□ yes	□ no
10.8	Does your company regularly identify your delivery reliability?	□ yes	□ no
10.9	To what extent can your company hold safety stocks?		
10.10	What methods does your company use to ensure the traceability of your products up tot he source material?		

11 Information Security

Questions		Answers	
11.1	Do you have any existing certifications for IT security in place such as ISO 27001 or TISAX $\$$?	□ yes	□ no
	11.1.1 If yes: please describe and attach documents, such as certificates.		
11.2	Does an IT security policy with information security objectives and an IT security organization with defined roles (ISO) and responsibilities exists?	□ yes	□ no
11.3	Is there a risk management system in place that also takes information security risks into account and derives and tracks appropriate measures?	□ yes	□ no
11.4	Es employee awareness and training on information security and cybersecurity being provided?	□ yes	□ no
11.5	Do you conduct regular internal or independent audits of informaton security in your company?	□ yes	□ no
11.6	Are your own protection needs taken into account when selecting IT service providers?	□ yes	□ no
11.7	Is malware protection implemented in your company and are firewall systems / security gateways in use?	□ yes	□ no
	11.7.1 If yes: please describe.		

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 7 of 8

Supplier Questionnaire



11.8 Are protective measures for mobile devices (e.g. laptops, smartphones) implemented?	□ yes	□ no
11.8.1 If yes: please describe.		
11.9 Is there access protection to buildings of IT security zones?	□ yes	□ no
11.10 Do emergency preparedness and management procedures exist?	□ yes	□ no
11.11 Do procedures and systems exist for assigning authorizations to IT systems / data?	□ yes	□ no
11.11.1 If yes: please describe.		
11.12 What monitoring options are in place (esp. in terms of event logging)? (if applicable)		
Export Controls		
Questions	An	swers
12.1 Has the "Request From for Export Data" been reported to KSM [Download: KSM-Homepage/Company/Purchasing/Informations and Documents/Request Form for Export Data]?	□ yes	□ no
KSM Approval for Export Controls: Name (in Capital Letters):	Date:	
Signature:		
L		
Notes / Comments:		
Notes / Comments:		

Form: ZB-FO-ZE-001 engl Revision: 13 Page: 8 of 8